

Los Altos Ranch Market Official 24 Days Event Rules

("Official Rules")

NO PURCHASE OR PAYMENT OF ANY KIND IS NECESSARY TO ENTER OR WIN THE 24 DAYS EVENT. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING. VOID WHERE PROHIBITED BY LAW.

PARTICIPATION IN THE 2025 24 DAYS OF GIVEAWAYS EVENT ("24 DAYS EVENT") CONSTITUTES YOUR AGREEMENT TO BE BOUND BY THESE OFFICIAL RULES. THESE OFFICIAL RULES ARE SUBJECT TO BINDING ARBITRATION AND A WAIVER OF CLASS ACTION RIGHTS AS DETAILED IN SECTION 11, BELOW.

1. 24 DAYS EVENT PERIOD: The 24 Days Event begins from 1:00 AM Mountain Standard Time ("MST") on December 1, 2025, and ends at 11:00 PM MST on December 24, 2025 ("24 Days Event Period"). Los Altos Ranch Market Acquisition, LLC ("Sponsor" or "Los Altos") computer is the official time-keeping device for the 24 Days Event.

2. ENTERING THE 24 DAYS EVENT: Official entries for Sponsor's 24 Days Event will be available on the Los Altos Ranch Market app, which you can download in the App Store or the Google Play Store (collectively the "**App**"), Los Altos Ranch Market social media pages, in store at Los Altos Ranch Market locations, and online through Los Altos Ranch Market e-commerce platforms. On select days during the 24 Days Event Period, a sweepstakes will be held, and one winner will be chosen from that day's entries. The winner will be announced the following day. On other days, a giveaway may be offered instead, where all eligible participants can receive a prize without a drawing. For entries into the sweepstakes, one entry per day is permitted. For sweepstakes entries submitted untimely or outside the guidelines provided in the Official Rules shall be deemed VOID for that day. The prize and method of entry for each day are as shown below in Section 4.

Alternative Method of Entry ("AMOE"): For sweepstakes entries, Participants may enter the 24 Days Event by sending an email to Communications@Heritagegrocers.com with their Name, Email Address, Phone number, address, and the address of the Los Altos Ranch Market which is closest to their location. One Entry per day may be submitted through AMOE. Entries through the AMOE will only be valid for the day on which the email is received by Sponsor and the Participant will only be eligible to win the prize for the same corresponding day.

3. ELIGIBILITY: In addition to eligibility requirements specified in the applicable Post, Participants must also (1) have access to internet, (2) have an internet-capable device, (3) have access to the email address connected to their App or AMOE, (4) be a legal US resident, (5) live within 30 miles of at least one (1) Los Altos Ranch Market retail location, and (6) at least eighteen (18) years of age at the time of entry.

There is no charge to sign up for the App or to enter through the AMOE. Standard data charges may apply if participating through a mobile device. Data rates may apply for each message sent or received from a device according to the terms and conditions of Participant's service agreement with their wireless carrier if accessing or entering 24 Days Event through a mobile

Los Altos Ranch Market Official 24 Days Event Rules

("Official Rules")

device. Other charges may apply and may appear on a mobile phone bill or be deducted from a prepaid account balance. Wireless carriers' rate plans may vary, and Participants are encouraged to contact their wireless carrier for more information on messaging rate plans and charges relating to the participation and entry in the 24 Days Event. Mobile device service may not be available in all areas. Sponsor is not responsible for any charges.

Employees of Sponsor and their affiliates and subsidiaries (collectively "Promotion Parties"), and members of such employees' immediate family or persons living in the same household as such employees are not eligible for entry into the 24 Days Event. The foregoing eligibility requirements are void where prohibited.

All entries must comply with (1) the applicable guidelines, rules or standards of the App, (2) the Official Rules, and (3) any other requirements set forth by Sponsor. Entries that do not conform to the preceding sentence may be deleted and/or no entry will be generated or considered. Sponsor reserves the right to reject or disqualify any entry which Sponsor, at its sole discretion, determines to be inconsistent with the letter or spirit of the Official Rules or potentially damaging to the Sponsor's, the 24 Days Event', or another's image or reputation. If applicable, entries must only include the information required for entry into the 24 Days Event, and must not: depict, encourage, promote or induce conduct that could violate any law, regulation or ordinance, or give rise to criminal or civil liability, or that could be considered, in Sponsor's sole discretion, risky, violent, discriminatory or otherwise inappropriate; depict, encourage or promote the use of alcohol, illegal drugs, tobacco, firearms/weapons, or any particular political agenda or message; contain any content that is protected by trademark, copyright, trade secret, right of publicity or other proprietary right, without the express prior written consent of the owner of such right; contain any personal information, such as phone numbers, license plate numbers, e-mail addresses or street addresses; contain messages or images inconsistent with Sponsor's image and/or goodwill; contain any content that could be considered deceptive, misleading, false, fraudulent, scandalous, indecent, obscene, sexually explicit, defamatory, libelous, threatening, harassing, hateful, degrading, intimidating, graphically violent or otherwise unlawful, tortious or objectionable, as determined by Sponsor in its sole discretion; depict any individual other than the Participant, unless the Participant has received the written permission of such individual (or of his/her parent or legal guardian in the event that he/she is a minor); and/or contain any confidential information or any material, non-public information about any company or individual.

4. PRIZES: The 24 Days Event prizes shall be given away daily as shown below. No substitution or transfer of prizes are permitted; however, Sponsor reserves the right to substitute a prize of equal or greater value at any time while the 24 Days Event are in effect. All prize(s) will be awarded "AS IS" and without warranty of any kind, express or implied (including, without limitation, any implied warranty of merchantability or fitness for a particular purpose). If a potential Winner is not eligible to receive a prize for any reason, including as described in Sections 3 and 5, Sponsor may, at its sole discretion, award the applicable prize to another

Los Altos Ranch Market Official 24 Days Event Rules ("Official Rules")

Winner by random drawing from among all remaining eligible entries. In such circumstances, random drawings will be held until an eligible Winner is selected. All income taxes and/or other applicable taxes and/or fees resulting from the acceptance of a prize are the sole responsibility of the Winner.

EACH PRIZE IS ONLY AVAILABLE ON THE ASSOCIATED DATE LISTED BELOW.

Date	Prize	How to Enter and Win
Monday, December 1, 2025	3-Minute Shopping Spree up to \$500 - Exclusions Apply. OR a \$300 Los Altos Ranch Market Gift Card-- Winners Choice.	Enter through the Los Altos Rewards App by clicking on the drop down and selecting "Enter" . Sweepstakes.
Tuesday, December 2, 2025	Keurig Single Serve Coffee Machine	Social Media Sweepstakes - Prompt Entry (Answer Question, Follow, Like Post).
Wednesday, December 3, 2025	Coupon for one (1) free container of Salsa	Clip the coupon and redeem in store. One per person.
Thursday, December 4, 2025	\$100 Los Altos Gift Card	Social Media Sweepstakes - Prompt Entry (Answer Question, Follow, Like Post).
Friday, December 5, 2025	\$15 off \$60 Delivery Instacart	E-Commerce Offer with Code to be emailed and posted on social media by Los Altos.
Saturday, December 6, 2025	Spend \$100, Get \$10 for your Next Purchase	Make a purchase of \$100 or more using your Los Altos Rewards account. Available one time per rewards member.
Sunday, December 7, 2025	Free Case of Water	Clip the coupon and redeem in store. One per person.
Monday, December 8, 2025	Bogg Bag and \$25 Los Altos Gift Card	Social Media Sweepstakes - Prompt Entry (Answer Question, Follow, Like Post).
Tuesday, December 9, 2025	3-Minute Shopping Spree up to \$500 - Exclusions Apply. OR a \$300 Los Altos Ranch Market Gift Card-- Winners Choice.	Enter through the Los Altos Rewards App by clicking on the drop down and selecting "Enter" . Sweepstakes.

Los Altos Ranch Market Official 24 Days Event Rules

("Official Rules")

Wednesday, December 10, 2025	Free Sugar	Clip the coupon and redeem in store. One per person.
Thursday, December 11, 2025	\$20 off \$100 Delivery Instacart	E-Commerce Offer with Code to be emailed and posted on Social Media by Los Altos
Friday, December 12, 2025	Los Altos Branded Tote Bag	One Per Customer. Offer available for the first 100 customers, per store, with Los Altos Rewards Account.
Saturday, December 13, 2025	Mini Polaroid Set	Social Media Sweepstakes - Prompt Entry (Answer Question, Follow, Like Post).
Sunday, December 14, 2025	Los Altos Branded Ornament	One Per Household. Available to the first 100 Households, per store, starting at 9:00 am.
Monday, December 15, 2025	Princess House Pantry Set	Social Media Sweepstakes - Prompt Entry (Answer Question, Follow, Like Post).
Tuesday, December 16, 2025	Buy 10lbs of Masa, Get a Free Pot	Clip the coupon and redeem in store. One per person.
Wednesday, December 17, 2025	Ninja Double Air Fryer	Social Media Sweepstakes - Prompt Entry (Answer Question, Follow, Like Post).
Thursday, December 18, 2025	\$25 off \$100 Delivery Instacart	E-Commerce Offer with Code to be emailed and posted on Social Media by Los Altos
Friday, December 19, 2025	Nintendo Switch Lite	Enter through the Los Altos Rewards App by clicking on the drop down and selecting "Enter" . Sweepstakes.
Saturday, December 20, 2025	Los Altos Branded Apron	One Per Customer. Offer available for the first 100 customers, per store, with Los Altos Rewards Account.

Los Altos Ranch Market Official 24 Days Event Rules

("Official Rules")

Sunday, December 21, 2025	Dyson V8 vacuum or Cordless Vacuum	Social Media Sweepstakes - Prompt Entry (Answer Question, Follow, Like Post).
Monday, December 22, 2025	Smart TV	Social Media Sweepstakes - Prompt Entry (Answer Question, Follow, Like Post).
Tuesday, December 23, 2025	Free Hominy	Clip the coupon and redeem in store. One per person.
Wednesday, December 24, 2025	Spend \$100, Get \$10 for your Next Purchase	Make a purchase of \$100 or more using your Los Altos Rewards account. Available one time per rewards member.

Acceptance of a prize offered constitutes express permission to use Winner's name, biographical information and/or likeness for purposes of advertising and promotion without further compensation as permitted by law and constitutes permission to disclose the Winner's name where required. Prizes not claimed or forfeited may not be awarded. If any potential prize Winner fails or refuses to properly sign and return all Prize Claim Documents (Prize Claim Documents may include an IRS Form 1099-MISC, Sponsor Release Agreement and any other documents Sponsor may be required to collect or deem necessary to obtain prior to issuing any prizes such as submitting a copy of a US-government identification card) within seven (7) calendar days after winning the prize, or if the Prize Claim Documents or a prize is returned as unclaimed or undeliverable to any potential Winner, such potential prize Winner will be disqualified and/or otherwise forfeit their prize. If a potential prize Winner makes any false statement in any Prize Claim Document, the prize will be forfeited. The submission of Prize Claim Documents is solely the responsibility of each potential prize Winner. If any potential prize Winner declines a prize, is found to be ineligible or fails to comply with these Official Rules, such potential prize Winner will be disqualified and will forfeit the prize and all rights to the prize they otherwise might have received. All details and other restrictions of prizes not set forth in these Official Rules will be determined by Sponsor in its sole discretion and will be provided to the applicable Winner upon award of the prize. Prizes will be available for pickup at the Potential Prize Winners closest Sponsor location only upon Sponsor's receipt of the Prize Claim Documents, completed to Sponsor's satisfaction.

Los Altos Ranch Market Official 24 Days Event Rules

("Official Rules")

5. SELECTION OF WINNERS: For prizes won through a sweepstakes, a random drawing will be conducted by Sponsor to select the Winner for the applicable date from among all eligible entries, including those made through the AMOE. The random drawing may be done through an online site, such as "[Random.Org](https://www.random.org)", a recognized tool for fair and transparent random generators. Odds of winning a prize depend on the number of entries eligible for that prize. Potential Winners will be posted on our website at <https://www.cardenasmarkets.com/24-days-of-giveaways/> the next day and contacted via the email they used when signing up for the AMOE or App. Following such notification, Sponsor may send potential Winners a Sponsor Release Agreement. If requested by Sponsor, potential Winners must sign and return the required Sponsor Release Agreement within seven (7) days of receipt of such document, or such other date set by Sponsor, in order to receive the prize. Documents requested by Sponsor may be submitted through a designated, secure third-party service such as SharePoint, Dropbox, Google Drive or any other link provided by Sponsor. Once Sponsor receives all requested documents through the designated link (or other delivery method approved by Sponsor), Sponsor may engage potential Winners with follow-up communications regarding prize disbursement such as pick-up location, date and time. Unless otherwise approved by Sponsor, prizes will be made available for pick-up at one of Sponsor's pre-approved grocery store locations. Failure to respond within the applicable time period will result in forfeiture of the prize and Sponsor may, at its sole discretion, award the prize to another potential Winner. If, after three (3) attempts to notify a potential Winner, Sponsor cannot locate such person, Sponsor may, at its sole discretion, award the prize to another Winner. In the event a dispute arises as to the identity of a potentially winning Participant, the identity of the Participant will be conclusively determined by the name, e-mail and/or phone number linked to the Los Altos Ranch Market loyalty account App.

By entering the 24 Days Event and accepting a prize, the winning Participant grants permission to Sponsor and the Promotion Parties to use Winner's name, likeness, and biographical information in connection with the 24 Days Event and announcement of the Winners and for other marketing purposes without further compensation or right of approval, unless prohibited by law. Winners understand that Sponsor and the Promotion Parties may publish the Winner's name, likeness and biological information on Sponsor's website and social media platforms (including, but not limited, Facebook, Instagram, X and YouTube). All federal and state laws apply.

6. RELEASES AND LIMITATION OF LIABILITY: By entering the 24 Days Event, Participants waive all right to, and release and hold Sponsor, the Promotion Parties, Meta Platforms, Inc., and any applicable Social Media Platform, and each of their respective employees, officers, directors, agents, representatives, owners and managers ("Released Parties") harmless from, any claim, liability, loss, damage (including punitive, incidental, and consequential damages), or expense (including attorneys' fees) arising out of or in connection with participation in the 24 Days Event, Post, submission of entries or the selection of Winners or the acceptance, use, or misuse of any prize. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE MAY NOT APPLY TO YOU. Sponsor,

Los Altos Ranch Market Official 24 Days Event Rules ("Official Rules")

Promotion Parties, Meta Platforms, Inc., and any applicable Social Media Platform, and each of their respective employees, officers, directors, agents, representatives, owners and managers, will not be responsible for: late, incomplete, or incorrect entries; a Participant's failure to receive communications regarding the 24 Days Event due to Participant's spam, junk e-mail, or other security settings or for Participant's provision of incorrect or otherwise non-functioning contact information; technical, hardware, or software malfunctions, lost or unavailable network connections, or failed, incorrect, inaccurate, incomplete, garbled, or delayed electronic communications whether caused by the sender or by any of the equipment or programming associated with or used in the 24 Days Event; by any human error which may occur in the processing of the entries in the 24 Days Event; or any typographical, technological, or other error in the submission of entries, the publishing of the offer, administration of the 24 Days Event, or announcement of the prizes.

7. CANCELLATION; MODIFICATION: Sponsor reserves the right to cancel or modify the 24 Days Event, Post, including these Official Rules and Privacy Policy, in a manner it deems appropriate for any reason, including, but not limited to, if, in Sponsor's sole and absolute discretion, Sponsor believes there is an error, or there is an error, any suspected evidence of tampering with any portion of the 24 Days Event, if technical difficulties (including viruses and bugs) compromise the integrity of the 24 Days Event from running as planned, any such modification will be posted here.

8. CHOICE OF LAW AND FORUM: PARTICIPANT AGREES THAT ALL MATTERS ARISING OUT OF OR RELATING TO THE 24 DAYS EVENT, POST, THESE OFFICIAL RULES AND THE PRIVACY POLICY, ARE GOVERNED BY, AND CONSTRUED IN ACCORDANCE WITH, THE LAWS OF THE STATE OF ARIZONA, UNITED STATES, WITHOUT REFERENCE TO THE CHOICE OF LAW PRINCIPLES THEREOF. PARTICIPANT FURTHER AGREES THAT ANY LEGAL SUIT, ACTION, PROCEEDING, DISPUTE, CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE 24 DAYS EVENT, POST, THESE OFFICIAL RULES, AND THE PRIVACY POLICY, SHALL BE BROUGHT EXCLUSIVELY IN THE STATE COURTS OF ARIZONA LOCATED IN MARICOPA COUNTY, ARIZONA OR THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF ARIZONA.

9. PRIVACY POLICY: By participating in this 24 Days Event, Participants consent to the Sponsor's use of their personal information submitted or collected in connection with the 24 Days Event in accordance with and subject to the terms of the Sponsor's Privacy Policy, available at <https://www.cardenasmarkets.com/privacy-policy>, ("Privacy Policy"), which is incorporated by reference as if re-stated in full herein.

10. SPONSOR: Los Altos Ranch Market Acquisition LLC 2501 East Guasti Rd. Ontario, CA 91761. This 24 Days Event is in no way sponsored, endorsed, administered or affiliated by or associated with Meta Platforms, Inc., or any applicable Social Media Platform, and each of their respective employees, officers, directors, agents, representatives, owners and managers.

Los Altos Ranch Market Official 24 Days Event Rules

("Official Rules")

11. MANDATORY ARBITRATION: As a condition of participating in the 24 Days Event, except where prohibited by law, you agree that any dispute, claim, or controversy arising out of or relating to the 24 Days Event, Post, the award of a prize, or the breach, termination, enforcement, interpretation, or validity of these Official Rules, shall be submitted to and determined by JAMS exclusively on an individual, non-class basis pursuant to its Comprehensive Arbitration Rules and Procedures and in accordance with the Expedited Procedures in those Rules. For the avoidance of doubt, you agree that any and all disputes, claims, and causes of action arising out of or related to 24 Days Event, Post or any prize awarded shall be resolved individually and not in the form of any class action or other form of representative action. You agree that, as a condition of participating in the 24 Days Event, you and all Participants waive any right to bring any action arising from or related to the 24 Days Event, Post or the award of a prize as a class or other representative action.

The arbitration shall be held before a single arbitrator, who shall be an attorney at law and an experienced commercial and contract law arbitrator. You and the Sponsor shall evenly split the cost of the arbitration, including the compensation of the Arbitrator and all administrative expenses. The parties may be represented by their own attorneys in the arbitration proceeding and, except as may otherwise be required by law, shall be responsible for their own attorneys' fees and costs incurred in presenting their case to the Arbitrator. The Arbitrator shall have the power to award all legal relief available in a court of law, including any and all damages that may be available for any of the claims asserted, provided, however, that the arbitrator may not award any incidental, indirect, or consequential damages, including damages for lost profits, or any other relief waived under this Agreement. In addition, each of the parties shall retain all defenses that they would have in a judicial proceeding, including defenses based on the expiration of the statute of limitations and that the damages being sought are not authorized or are excessive. The Arbitrator shall render a written award within thirty (30) days after the matter is submitted for determination, and the award of the arbitrator shall be final and binding on the parties. Judgment on the award may be entered in any court having jurisdiction. This provision, however, shall not preclude the parties hereto from seeking provisional remedies in aid of arbitration from a court of appropriate jurisdiction, including preliminary injunctive relief.

YOU AGREE AND ACKNOWLEDGE THAT THE 24 DAYS EVENT EVIDENCES A TRANSACTION INVOLVING INTERSTATE COMMERCE AND THAT THIS AGREEMENT IS ENTERED INTO UNDER THE FEDERAL ARBITRATION ACT ("FAA"). ACCORDINGLY, THIS AGREEMENT SHALL BE INTERPRETED AND CONSTRUED IN ACCORDANCE WITH THE LAW AND PROCEDURES DEVELOPED UNDER THE FAA. THE PARTIES SHALL MAINTAIN THE CONFIDENTIAL NATURE OF THE ARBITRATION PROCEEDING AND THE AWARD. YOU AGREE THAT BY PARTICIPATING IN THE 24 DAYS EVENT, YOU ALSO ENTER INTO THIS AGREEMENT TO ARBITRATE FREELY AND VOLUNTARILY AND WITHOUT ANY FORM OF COERCION, DURESS OR UNDUE INFLUENCE.

12. VOID WHERE PROHIBITED: The 24 Days Event is void where prohibited. All federal, state and local laws apply to the 24 Days Event. Decisions regarding all matters relating to the 24 Days

Los Altos Ranch Market Official 24 Days Event Rules ("Official Rules")

Event that are not addressed in these Official Rules shall be made by Sponsor in its sole and absolute discretion, and each Participant agrees that all such decisions shall be binding and final. Failure to comply with these Official Rules may result in disqualification from the 24 Days Event at Sponsors' sole and absolute discretion. Sponsor reserves the right to permanently disqualify from any promotion any person they believe has intentionally violated these Official Rules.

Questions regarding the 24 Days Event should be directed to: Marketing, Attn: 24 Days Event
2501 East Guasti Rd. Ontario, CA 91761.